

AGENDA SUPPLEMENT (2)

Meeting: Melksham Area Board

Place: Melksham United Church, High Street, Melksham, Wiltshire, SN12 6JU

Date: Wednesday 6 November 2024

Time: 7.00 pm

The Agenda for the above meeting was published on 29 October 2024. Additional documents are now available and are attached to this Agenda Supplement.

Please direct any enquiries on this Agenda to Senior Democratic Services Officer - Ben Fielding of Democratic Services, County Hall, Bythesea Road, Trowbridge, direct line 01225 718224 or email benjamin.fielding@wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225)713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at www.wiltshire.gov.uk

6 **Canon Square Project (Pages 1 - 6)**

7 **Supporting the Vulnerable Through Winter (Pages 7 - 24)**

DATE OF PUBLICATION: 5 NOVEMBER 2024







Flat B room 1



Flat A entrance ha









Our Services



Melksham Community Support

- These services support older people, providing home visits for a Guided Conversation to identify how we can support

[The difference we can make](#)



Our Services



Information & Advice

The Information & Advice service provides comprehensive information and advice on a wide range of issues including:

- welfare benefits and money;
- arranging care and support;
- housing options; finding local services and later life planning.

The I&A team can help people to complete benefit applications through a dedicated team of volunteers. Last year we helped people to claim **£2.3 million !**



Our Services



Wellbeing Service

- Our Wellbeing service provides short-term support to help older people regain their confidence
- Wellbeing also provides telephone befriending for older people for an indefinite period. This is generally a weekly telephone call with the aim of providing social contact and signposting to other forms of support.



Our Services



Wellbeing Checks with Meals

- A two-course hot meal (main meal and dessert) is delivered to people's homes
- It is available 364 days a year
- As part of the wider Age UK Wiltshire team, the Wellbeing Checks with Meals staff can provide a direct link to other AUKW services.
- Currently in Wiltshire, Swindon and parts of Bath and Gloucester. Coming soon to Southampton!

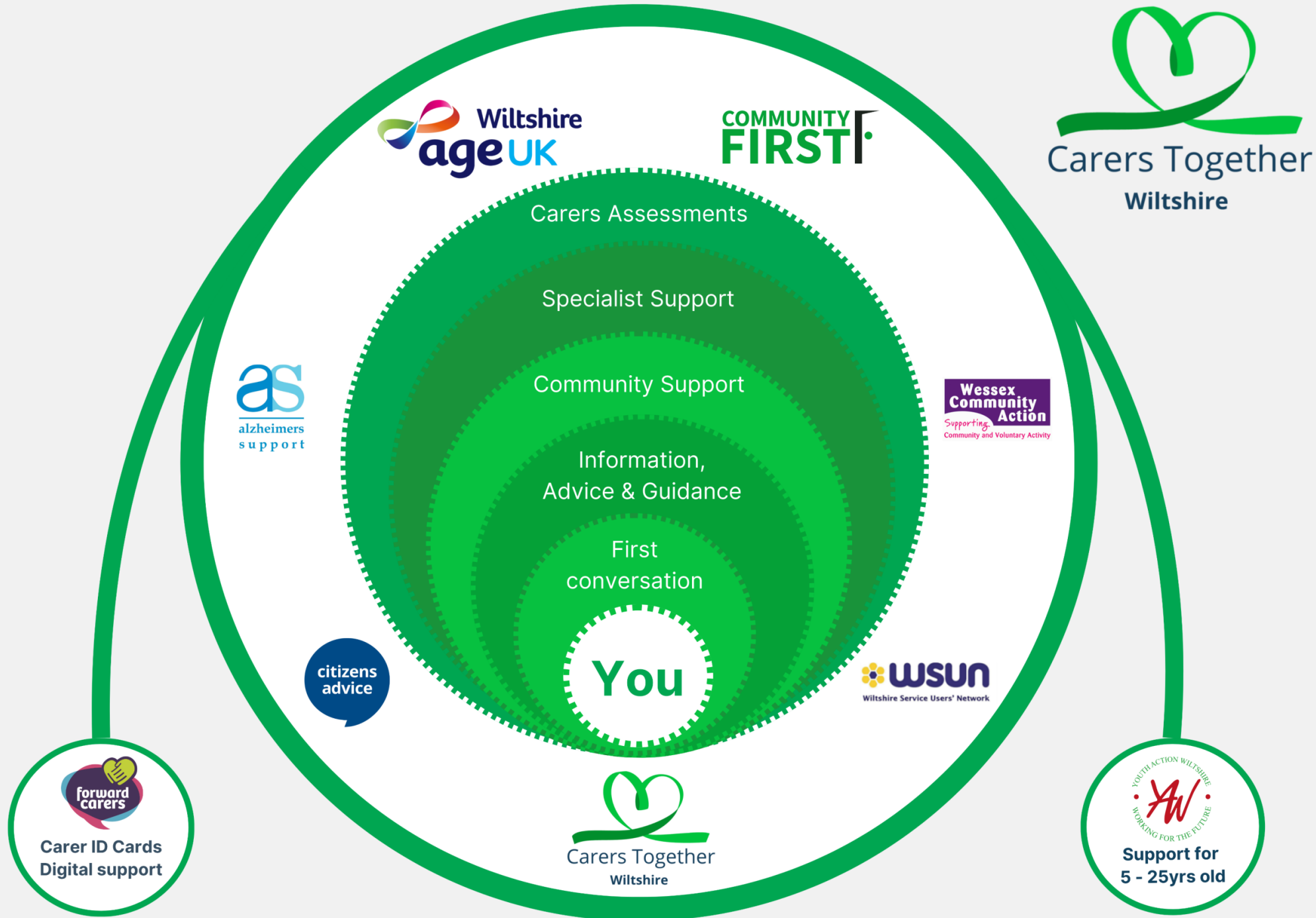
Our services

Fitness & Friendship

- Our Fitness & Friendship Clubs promote the health and well-being of older people
- There are currently 20 clubs throughout Wiltshire
- The clubs provide an opportunity for attendees to complete gentle seated and/or standing exercises in a safe and friendly environment as well as offering social activities.
- They are designed to help members maintain independence, keep active, stay healthy and to form friendships



What we can offer:

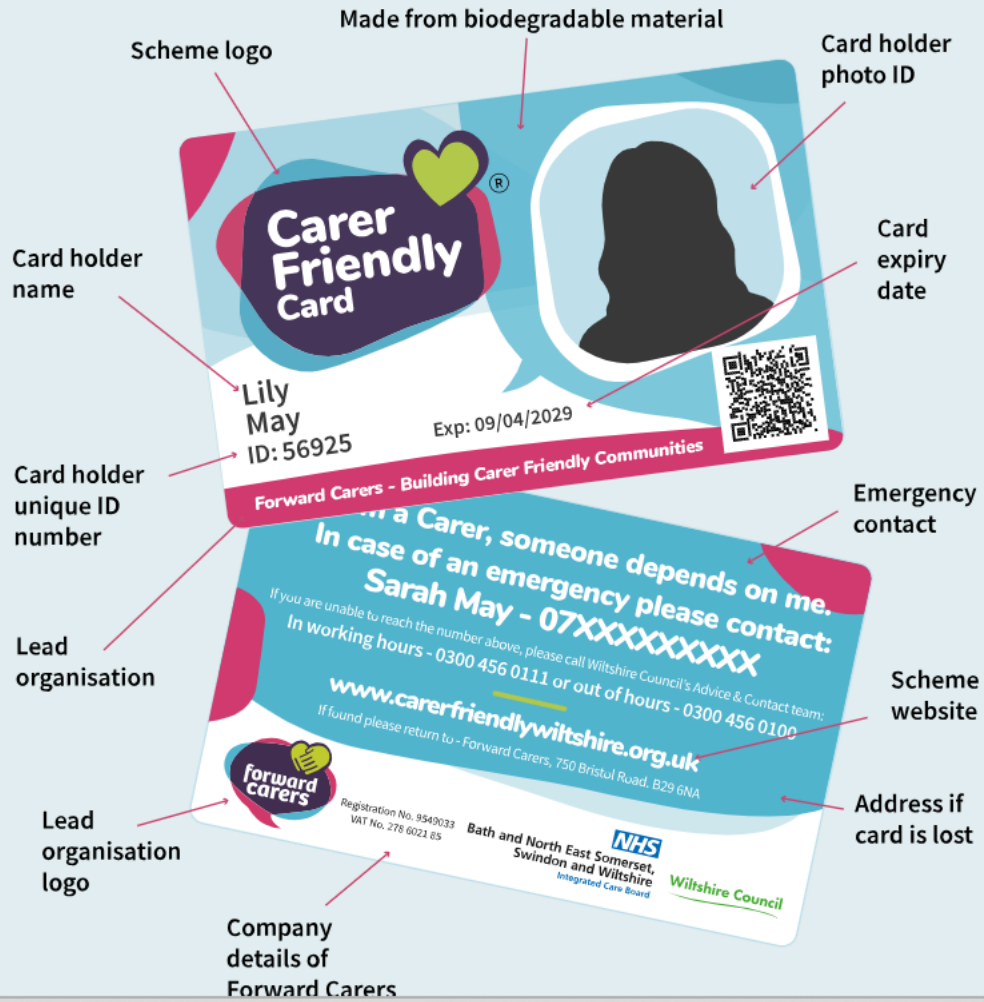


Carers Assessments

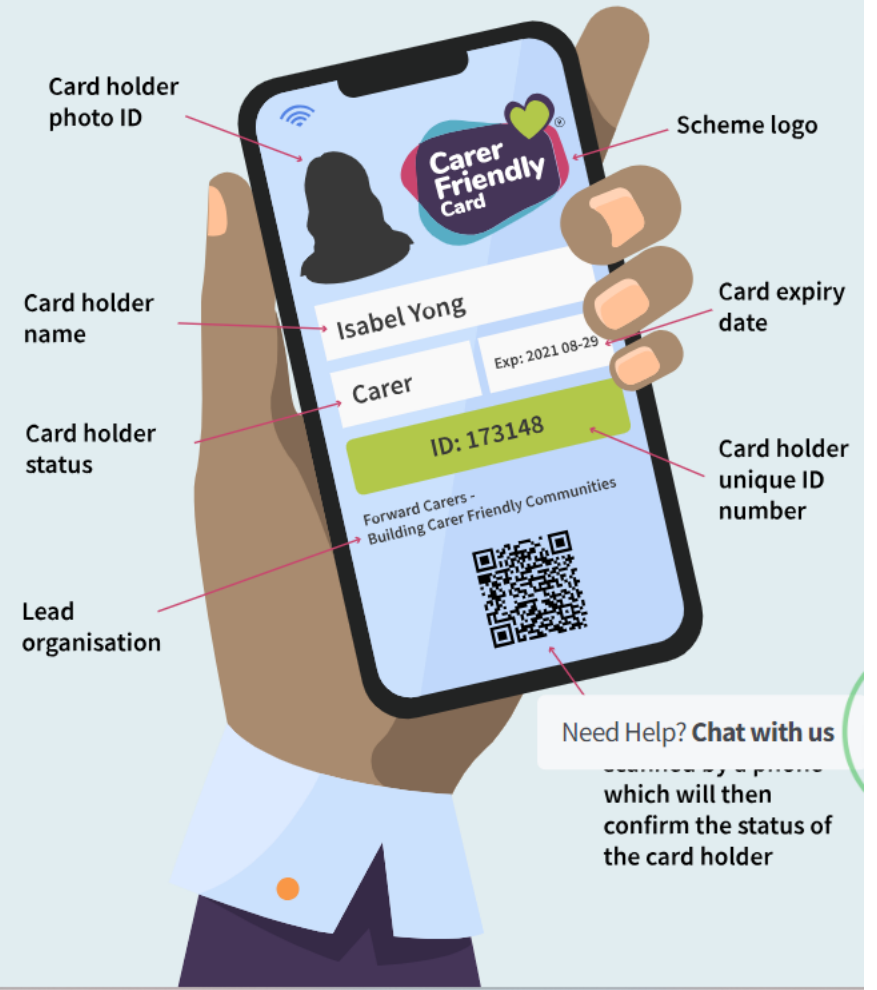
[Carers Assessment video](#)

- **First Conversation**
 - Information, Advice and Guidance
 - Signpost or refer for support
- **Carers Assessment**
 - Self-Assessment, Telephone, Video and Face-to-face
 - Submitted to Wiltshire Council
- **Support Plan**
- **Review – 12 months post Carers Assessment**

Physical Card



Digital Card



www.carerfriendlywiltshire.org.uk/about-caring

How to get in touch with Carers Together Wiltshire



www.carerstogetherwiltshire.org.uk



01380 710300



enquiries@carerstogetherwiltshire.org.uk



Age UK Wiltshire Shops with information points



Salisbury

Marlborough

Bradford on Avon

Devizes.... coming soon

Helping older people one donation at a time



Winter Fuel Payments



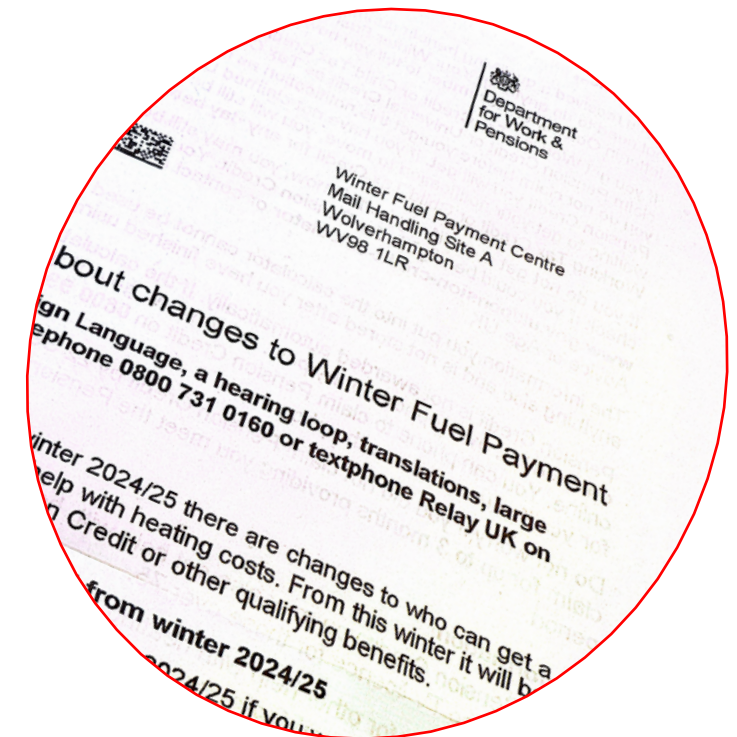
[This Photo](#) by Unknown Author is licensed under [CC BY](#)

To help cover heating costs over the winter months.

An annual tax-free payment for households that include someone born on or before 22 September 1958 (for 2024-25)

Winter 2024/ 25 you will be eligible if in receipt of:

- Pension Credit
- Universal Credit
- Income Support



Who might be eligible for Pension Credit ?

Check if you are eligible use our [benefits calculator](#)

There are two parts to Pension Credit

1. Guarantee Credit

- If you've reached State Pension age.
- And if your weekly income is less than:
 - £218.15 if you're single
 - £332.95 if you're a couple.

2. Savings Credit?

- There isn't a savings limit for Pension Credit. However, if you have over £10,000 in savings, this will affect how much you receive.
- If you're a mixed age couple, you normally have to claim Universal Credit until you've both reached State Pension age. Then you might be eligible to claim Pension Credit as a couple.

How much Winter Fuel Payment could you get?

- If you are over State Pension age and receive a qualifying benefit, you could get **£200** towards your bills.
- If you are over 80, you could get **£300** to help with your bills in winter this year. Payments are made to the person claiming the benefit and are for the household.



How to claim Pension Credit

Claim online on GOV.UK

Call Pension Credit claim line on **0800 99 1234** (open Monday to Friday, 8am-6pm)

Have the following details to hand before you get started:

- your National Insurance number
- your bank account details
- information about your income, savings and investments
- information about your pension (if you have one)
- details of any housing costs you have (such as a mortgage, interest payments or service charges)
- your partner's details, if you have a partner.

Contact Us



Information & Advice – 0808 196 24 24
Wellbeing Checks with Meals– 01793 27 9606

Email: enquiries@ageukwiltshire.org.uk

Twitter: @AgeUKWiltshire

Facebook: @ageukwiltshire

Website: www.ageukwiltshire.org.uk

